

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	2326567
<b>Application Number:</b>	09822592
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	1255
<b>Title of Invention:</b>	Method and system for assessing information technology service delivery
<b>First Named Inventor/Applicant Name:</b>	Katayoun Atefi
<b>Correspondence Address:</b>	Hamre, Schumann, Mueller & Larson, P.C. - P.O. Box 2902 - Minneapolis MN 55402-0902 US 612-455-3800 -
<b>Filer:</b>	Karuna Ojanen/Peggy Kerkhove
<b>Filer Authorized By:</b>	Karuna Ojanen
<b>Attorney Docket Number:</b>	END9-2000-0117US1
<b>Receipt Date:</b>	16-OCT-2007
<b>Filing Date:</b>	30-MAR-2001
<b>Time Stamp:</b>	15:06:14
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$ 810
RAM confirmation Number	369

Deposit Account	090457
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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Request for Continued Examination (RCE)	END920000117US1_RequestforContinuedExam.pdf	738202 db2fbfb5540588556d89a3da51b0f3b06da462eb	no	3

### Warnings:

### Information:

2		END920000117US1_AmendmenttoFinalOfficeAction.pdf	868736 85d5a64820d9cd9829838feecb43cdb5f87a36bc	yes	17
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	<b>Multipart Description/PDF files in .zip description</b>				
	<b>Document Description</b>		<b>Start</b>	<b>End</b>	
	Amendment After Final		1	1	
	Specification		2	5	
	Claims		6	13	
	Applicant Arguments/Remarks Made in an Amendment		14	17	

### Warnings:

### Information:

3	Fee Worksheet (PTO-06)	fee-info.pdf	8200 0481ac377d26e8fba16c5d0c6096054269132204	no	2
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### Warnings:

### Information:

<b>Total Files Size (in bytes):</b>			1615138
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.